## INVENTOR INFORMATION

Inventor Out of	
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Mailing Address Line One::	c/o Seiko Epson Corporation
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Country of Residence::	Japan
Citizenship Country::	Japan
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Inventor Five Given Name::	Marita
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Citizenship Country::	Japan
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## CORRESPONDENCE INFORMATION

Correspondence Customer Number:: 22850

APPLICATION INFORMATION

Title Line One:: ONLINE SUPPORT TECHNIQUE TO SUPPORT Title Line Two:: ELIMINATION OF PROBLEMS ARISING IN

Title Line Three:: DEVICE
Total Drawing Sheets:: 11
Formal Drawings?:: YES
Application Type:: UTILITY
Docket Number:: 205114US2

REPRESENTATIVE INFORMATION

Representative Customer Number:: 22850

PRIOR FOREIGN APPLICATIONS

Foreign Application One:: 2000-090785
Filing Date:: 3/29/00
Country:: Japan
Priority Claimed:: YES

Foreign Application Two:: 2001-051460
Filing Date:: 2/27/01
Country:: Japan
Priority Claimed:: YES

ASSIGNEE INFORMATION

Name of Assignee:: Seiko Epson Corporation
Address Line One:: 4-1, Nishi-shinjuku 2-chome

City:: Shinjuku-ku

State or Province:: Tokyo
Country:: Japan
Postal or Zip Code:: 163-0811